

**Skydive Surfcity LLC**

160 Aviation Way Suite C, Watsonville, CA 95076. Ph. [\(831\) 435-5169](tel:(831)435-5169)

Ion, your appointment is confirmed:

**1 person doing a tandem skydive with Skydive Surfcity ((831) 435-5169)**

**Thursday July 25 at 01:15 PM (PDT)**

Ref: 4ECCSMKATP

Reschedule, get directions and more.

**!!! Cancellation Policy!!!** There are no upfront charges. However we do take down a credit card number to finalize reservations. Should your plans change we ask you to cancel at least 48 hours prior to your jump for groups smaller than 6 people. For groups larger than 6 it is 72 hours (days!) For groups 10 or more it will be 96 hours (4days!)

Should you fail to inform us without the required notice prior to your scheduled jump and decide not to show up, there will be a charge of \$50 per booked tandem jump applied on your credit card. This is only fair as we hold your slot open for YOU and are not taking other reservations in your time slot. By booking with us you agree to this cancellation policy!

Summary:

For groups smaller than 6: the cancellation policy is 48 hours

For groups 6 or more: the cancellation policy is 72 hours

For groups 10 or more: the cancellation policy is 96 hours

Rescheduling your skydive(s) for another day without giving the required cancellation notice will not waive cancellation fees!

\*If you make a last minute booking and are already within the cancellation period, the cancellation fees will apply\*

For "Terms and Conditions" see:

[http://www.santacruz-skydiving.com/terms\\_conditions.html](http://www.santacruz-skydiving.com/terms_conditions.html)

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**Weather Cancellations** Skydiving is a weather dependent sport. If the jump masters and/ or pilot determine the weather unsafe to skydive during your appointment time- the jump will not be able to take place. There are no fees or penalties as it is nobody's fault that the conditions are not safe to go skydiving! We encourage you to reschedule for our next available appointments. However, we cannot give you priority over other already scheduled customers. So more than likely if the weather is bad during your appointment time but it gets better later on during the day, we will jump with the people that are booked in for these later appointments. If there are no more open appointments that day you would need to reschedule for a different date.

We will do our best to inform you of any weather conditions that may be foreseen that could possibly affect your jump. We highly recommend that you call us a few hours prior to your appointment just to verify weather conditions! phone: [831.435.5169](tel:831.435.5169)

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**Questions and other policies** Check out our web site for questions and answers:

<http://www.santacruz-skydiving.com/questions.html>

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!!!! EVERY JUMPER NEEDS TO BE 18 YEARS OF AGE OR OLDER !!!!

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max weight limit 250 lbs--surcharges apply at 220 lbs and above

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your appointment time is your "show up time". Plan in 2-3 hours for the entire experience

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Please be available on the phone number you provided.In some rare cases we will have to adjust your appointment times when finalizing the reservation

Like scheduling online? Refer your favorite businesses and get rewarded.